

Dog's Name \_\_\_\_\_ Birthdate: \_\_\_\_\_

Your Name: \_\_\_\_\_

Email: \_\_\_\_\_

Please attach a copy of your updated Vaccination Records.



1<sup>st</sup> quarter Newsletter 2009 - Issue 1

### THINGS WE CAN LEARN FROM A DOG

-- *Author Unknown*

Run, romp and play daily  
Never pretend to be something you're not  
Allow the experience of fresh air and the wind in your face to be pure ecstasy  
Eat with gusto and enthusiasm  
Take naps and stretch before rising  
When loved ones come home, always run to greet them  
Let others know when they've invaded your territory  
Be loyal  
When it's in your best interest, practice obedience  
If what you want lies buried, dig until you find it  
When someone is having a bad day, be silent, sit close by and nuzzle gently  
Avoid biting when a simple growl will do.  
On hot days, drink lots of water and lie under a shady tree  
Never pass up the opportunity to go for a joyride  
When you're happy, dance around and wag your entire body  
No matter how often you're scolded, don't buy into the guilt thing and pout....run right back and make friends  
Delight in the simple joy of a long walk.  
Thrive on attention and let people touch you.

Check out our website at [www.paw-zn-around.com](http://www.paw-zn-around.com)

Dear Friends,

It has certainly been a cold and busy winter season thus far. We've had some great times with your dogs, playing in the snow and chasing snowballs. Don't believe us? You'll want to check out the photos in our lobby. Your furry babies make each day special and unique for all of us here at PawZ. We've welcomed new furry friends over the past couple of months and each has enriched our environment. It's great to see tails wagging with excitement each morning when they arrive to "play with the kids".

The purpose of our newsletter is to provide communication about what's going on here, and to ask for information when needed. In our next issue we plan on adding details about dog friendly activities, parks and trails. As you review this we would certainly welcome input from you as to what types of things you would like to see us add to our newsletter.

It's hard to believe it's been nearly 8 years since Bob and I converted this old poultry farm building into a doggy daycare; to think it all started with a paw print on a doorbell. We value each of you and appreciate your continued support.

*Jeanne & Bob*

#### Our Holiday & Vacation "closed" days for the 1<sup>st</sup> half of the year

May 25<sup>th</sup> (Memorial Day)

June 29 to July 3 (4<sup>th</sup> of July Vacation)

September 7 (Labor Day)

*Pictured above are some of our very first daycare clients!*

## Vaccination Records

Many of you might have seen the little poem by the counter which was written to remind each of our busy Mom's & Dad's to be sure to get updated copies of records for our files. As you know, all dogs must remain current with vaccinations for Rabies, Distemper, and Kennel Cough to continue daycare and/or boarding privileges.

## Changes at PawZ

We are constantly looking at ways to improve our level of service to our customers to ensure a safe and fun environment for our dogs and staff as well as providing excellent customer service to all our customers. For this reason we ask that all payments be made in the morning when you drop your dog(s) off. This includes weekly or monthly payments which must also be made at the beginning of each week or month in order to obtain the discounted rates offered. Please understand that these policies help ensure your dog's spot and help us provide faster service at the end of each day, when you are picking up your dog(s), as we are also processing grooming clients during this time.

As a reminder, our hours of operation changed on January 12, 2009. We are open Monday through Friday at 6:30am and close at 5:30pm. Your cooperation has been greatly appreciated.

In the interest of being an earth friendly company - we would like to move towards an electronic newsletter; therefore we are asking for your current email addresses.

Savings await you with our Preferred Customer Club Cards. Purchase 10 daycare visits at our multi-day price and get the 11<sup>th</sup> visit free! When you calculate the savings for 1 visit-a-week, over the course of the year, you save \$175 and if you calculate this at 2-times a week you are saving nearly \$250. The best thing is that these Club cards are good for 3 months from the date of purchase. *(Coupons cannot be used for boarding, obedience or grooming.)*

## Grooming

Take advantage of one-stop care here at PawZ by having your dog groomed while at daycare; keep your eyes open for **Grooming Specials** which are posted in the waiting room.

## Birthday Corner

We are in the process of collecting birthdates for ALL our daycare dogs. We want to celebrate each birthday and will post a calendar each month with all the birthdays. We are also working on a special little birthday memento. ☺ On the back of this newsletter will be a tear off section for you to fill in with some of the info we need from you, including your dog's birthday(s) and the email address we mentioned above. We would like to wish Happy Birthday to the following pups *(those we have birthdates for)*:

January - Watson, Cody, Hatchet, Jack, Harlie-Rose, and Buggy!

February - Hunter, Ori, Missy, and TJ!

March- Josie, Lizzie, and Camille!

"I think dogs are the most amazing creatures; they give unconditional love. For me they are the role model for being alive." - Gilda Radner

## New Faces & Places

Most of you have met our new Office Administrator; Sharon Binette. Sharon has more than 18 years of office management experience as well as retail experience in a gift shop which caters to dog lovers. Sharon brings her smile along with her positive attitude with her each day and we are very happy to have her on our team.

We also welcome Julie Houle to our staff of Daycare handlers. Julie is a Vet-Tech at a local Veterinarian. She brings 6 years of experience, high energy and her love for animals to the job each day and has proven herself to be a wonderful addition to our Team.

Many of you have asked "what did we do with Lynn?" Lynn's first love is the dogs (sorry folks the dogs come first!) She is the Daycare Manager and has shifted her hours to spend less time behind the desk and more time rolling around in the snow with the pups.

Sara Gay, former Office Administrator, started training last summer to become a groomer; Kathy reports that Sara has been an excellent student and is now a full-fledged member of our grooming team!